
VOLUNTARY PRODUCT RECALL OF VIA FERRATA SET TORQ 2
ARTICLE NR. 03983
BATCH NR. 800940

Mnichovo Hradiste, March 2019

Based on the independent product test, made by ILNAS portail-qualite.lu in Luxembourg, and published safety alert number A12/0398/19 by European Commission on February 22 2019. RP Climbing s.r.o. (the producer and owner of the trademark OCÚN) is voluntarily issuing a recall of Via ferrata set Torq 2, Article number 03983.

The recall concerns the products made between April 25 and May 30, 2018. Marked by batch number 800940 only.

During the independent product test, performed by APAVE Sudeurope SAS testing and certification centre, according to EN 958:2017 standard. There were slightly higher testing results of impact forces during the dynamic fall tests, exceeding defined values for about 15-20%. All the other test requirements of EN 958:2017 have been conform, and the product withstood the static force test, performed after the dynamic fall tests.

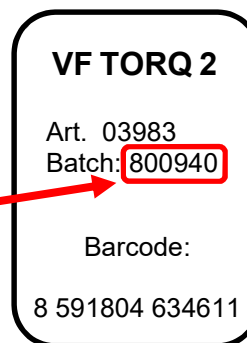
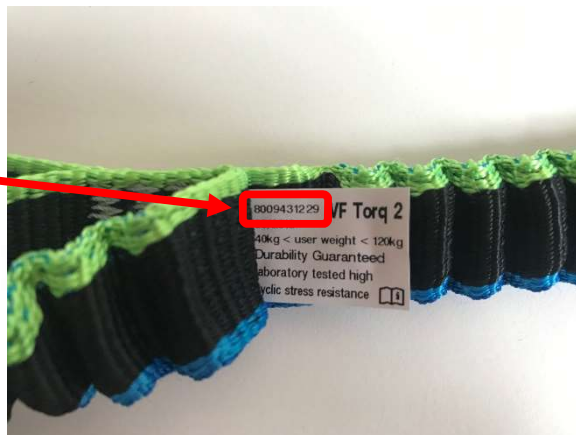
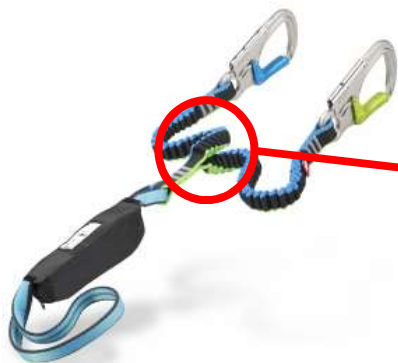
Our company have made deep risk analysis of these slightly higher values and did not find any potential risk or injuries for the end users. Even so, we are obligatory to provide the products fully norm conform according to European standards for PPE products. And as a responsible organization we are issuing the recall of affected batch number 800940.

Identification of the product:
Name: **VIA FERRATA TORQ 2**
Article number: **03983**
Batch number: **800940**



The batch number is located:

The first 6 digits:
800940 are in scope of the recall only



How to return the product:

1. Please contact our customer service: info@ocun.com +420 326 211 714
2. Please fill the attached form and send to our e-mail address above.
3. Pack the products into the parcel, add the copy of the Recall form, and send to this address: RP Climbing s.r.o., Hrnčířská 1557, 295 01 Mnichovo Hradiště
4. After make the photo or scan from packet receipt and send together with your IBAN/BIC to info@ocun.com
We will transfer you the amount back.
5. After receiving the product to our warehouse, we will make the quick control and replace the product for the new one.
6. If you have bought this product in Via-ferrata set together with harness or helmet. Please send the Via-ferrata set back only.

Sincerely
Your OCÚN Team